



NEXT LEVEL PET RESORT, LLC

Boarding Services Agreement & Liability Waiver

1776 Walter Bowen Rd, Henderson, NC 27537

252-438-4459 | petresort@nextlevelkennels.com

This Boarding Services Agreement ("Agreement") is entered into between **Next Level Pet Resort, LLC** ("Next Level," "Pet Resort," "we," "our," or "us") and the pet owner signing below ("Owner"). By signing this Agreement, Owner acknowledges that they have read, understood, and agree to all terms and conditions set forth herein.

Owner Name: _____

Pet Name: _____

Phone: _____

1. Emergency Contact & Pickup Authorization

If Owner cannot be reached, Owner authorizes the following individual(s) to make decisions regarding emergency care and/or pick up the pet:

Name: _____

Relationship: _____

Phone: _____

Owner authorizes Next Level to release the pet to the above authorized individual(s).

2. Veterinary Authorization

If the pet becomes ill, injured, or requires medical attention, Owner authorizes Next Level to obtain veterinary care at Owner's expense. Next Level will attempt to contact Owner prior to treatment when feasible.

Owner authorizes Next Level to make emergency medical decisions if Owner cannot be reached. Owner agrees to pay all veterinary expenses and releases Next Level from liability for good-faith decisions made in the pet's best interest.

3. Health & Behavior Requirements

Owner certifies that their pet:

- Is in good health
- Is current on all required vaccinations
- Is free from contagious illness
- Has disclosed any behavioral concerns or medical conditions

Owner agrees that pets displaying aggressive, destructive, or unsafe behavior may be removed from group play or boarding services at Next Level's discretion.

4. Assumption of Risk

Owner acknowledges that boarding and socialization involve inherent risks, including but not limited to:

- Dog-to-dog interactions
- Minor injuries such as scratches or bites
- Illness exposure
- Stress-related behaviors

Owner voluntarily assumes all risks associated with boarding and related services.

5. Release of Liability

To the fullest extent permitted by law, Owner releases and agrees to hold harmless Next Level Pet Resort, LLC, including its owners, employees, contractors, agents, and affiliates, from any and all claims, injuries, losses, or damages arising from boarding services, except in cases of gross negligence or willful misconduct.

6. Payment & Fees

Owner agrees to pay all boarding rates and associated fees in effect during the pet's stay. Full payment is due at check-in unless otherwise agreed in writing.

Additional charges may include but are not limited to:

- Extended boarding

- Grooming
- Medication administration
- Veterinary care
- Flea treatment
- Special handling

All balances are due at pick-up.

7. Personal Items & Bedding

Owner may provide personal items at their own risk. Next Level is not responsible for lost, damaged, or destroyed personal items. Items may be removed if deemed unsafe.

8. Behavior & Dismissal Policy

Next Level reserves the right to refuse or discontinue services for any pet that poses a safety risk or requires care beyond what can be safely provided. Owner agrees to arrange immediate pickup when requested.

9. Pet Abandonment

Pets not picked up within five (5) days of scheduled departure without written arrangement may be considered abandoned. After reasonable attempts to contact Owner, Next Level may transfer the pet to animal control, rescue, or other lawful authority as permitted by law.

Owner remains responsible for all charges incurred, including boarding and transfer costs.

10. Lien & Non-Payment

Owner grants Next Level a lien on the pet for unpaid charges. Next Level may exercise lien rights after ten (10) days written notice, as permitted by law.

11. Photo & Video Release

Owner grants permission for Next Level to photograph or video the pet for documentation, marketing, and promotional purposes without compensation.

12. Lost, Injury, or Illness Disclaimer

While reasonable precautions are taken, Owner acknowledges that pets may become ill, injured, or escape despite best efforts. Owner agrees to hold Next Level harmless.

13. Representation of Ownership

Owner represents that they are the legal owner of the pet or authorized to enter this agreement. Pets will not be released until all charges are paid in full.

14. Entire Agreement

This Agreement constitutes the entire agreement between the parties.

15. Governing Law

This Agreement shall be governed by the laws of the State of North Carolina.

Owner Printed Name: _____

Owner Signature: _____

Date: _____